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take notice

Looking for quick regional employment services information? Read what the customer satisfaction survey results have to say about the US2-JOBS Toll-Free Help Line on page 3.

what's new

Keeping up with technology and innovation is critical for online information services. Check out how some of CareerOneStop's key partner Web sites have redesigned to meet this need.

Workforce³ One is a dynamic knowledge network featuring innovative workforce solutions. Online learning events and tools help organizations learn how to develop strategies that enable individuals to be successful in the 21st century economy. Visit the site today to see the new features, such as quick access to audience-specific information for economic developers, educators, employers, and the workforce investment system. Also get quick overviews of upcoming Webinars on the redesigned **Workforce³ One** (www.Workforce3One.org) Web site.

The **Competency Model Clearinghouse** provides the business community with a means to communicate its skill needs to educators and the workforce system in a common industry-driven framework. See the new features, such as additional high-growth industry models for Retail and Financial Services, as well as case-in-point stories on the redesigned **Competency Model Clearinghouse** (www.CareerOneStop.org/CompetencyModel) Web site.

spotlight:

Looking for economic development resources?

Helping local businesses succeed in finding the talent they need in order to flourish is a key CareerOneStop goal.

Read more about two key economic development resources, the Department of Labor's Workforce Innovations in Regional Economic Development (WIRED) initiative and the Competency Model Clearinghouse, on page 2.

Read more on page 2



spotlight:

Discover Economic Development Resources in two Key Department of Labor Initiatives:



The ultimate goal of the **Workforce Innovation in Regional Economic Development (WIRED) initiative** is to expand employment and advancement opportunities for U.S. workers and to catalyze the creation of high-skilled and high-wage jobs.

The initiative was developed by the U.S. Department of Labor's Employment and Training Administration to support the development of a regional, integrated approach to workforce and economic development and education.

The **WIRED** initiative stresses the critical role talent development plays in creating effective regional economic development strategies. WIRED goes beyond traditional strategies for worker preparation by bringing together state, local, and federal entities; academic institutions (including K-12, community colleges, and universities); investment groups; foundations; and business and industry to address the challenges associated with building a globally competitive and prepared workforce.

WIRED grants have been awarded to 39 regions, which are then provided with ongoing technical assistance and support from a group of experts to implement a transformational approach to their workforce and economic development system at the regional level.

For more information visit **WIRED** (www.doleta.gov/wired) on the Web.

Also visit the **Competency Model Clearinghouse** to learn more about the building blocks for developing curriculum, licensure, certification requirements, job descriptions, recruiting and hiring, and performance reviews. The site also offers resources for identifying emerging industry skill needs.

For more information visit **Competency Model Clearinghouse** (www.CareerOneStop.org/CompetencyModel) on the Web.

Competency Model Clearinghouse

Point of Sale Systems | Vollege Metering | Optical Scanning/Imaging Technology

[Help on this page](#) | [Printer-Friendly Version](#)

"Building Blocks" for Competency Models

This reference source consists of a set of "building blocks" for competency model development. These "building blocks" are arranged in nine tiers including:

- Occupation Related**
 - Tier 9 -- Management Competencies
 - Tier 8 -- Occupation-Specific Requirements
 - Tier 7 -- Occupation-Specific Technical Competencies
 - Tier 6 -- Occupation-Specific Knowledge Competencies
- Industry Related**
 - Tier 5 -- Industry-Specific Technical Competencies
 - Tier 4 -- Industry-Wide Technical Competencies
- Foundational Competencies**
 - Tier 3 -- Workplace Competencies
 - Tier 2 -- Academic Competencies
 - Tier 1 -- Personal Effectiveness

Click on the image to view models

events

CareerOneStop is presenting and exhibiting at the following national conferences:

Salute to Veterans

November 7, 2007
Washington, DC

The League for Innovation in the Community College

November 11-14, 2007
Nashville, TN

National Middle School Association

November 8-10, 2007
Houston, TX

contact us

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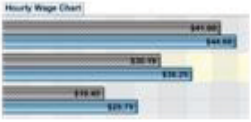


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PATHWAYS TO CAREER SUCCESS

solutions

What does it pay?

Find a quick answer with CareerOneStop's new **Salary Tool**. National and state comparison tables and charts are a few clicks away.

<p>1 Choose an occupation.</p>	<p>Select "salary info" from the top of any CareerOneStop page.</p> <p>Enter a keyword or browse through the menu of occupations.</p>
<p>2 View national wages.</p>	<p>Select a table or chart option to view national data.</p> <div style="display: flex; flex-direction: column; align-items: flex-end;"> <div style="margin-bottom: 5px;"> Wage Table</div> <div style="margin-bottom: 5px;"> Hourly Wage Chart</div> <div> Yearly Wage Chart</div> </div>
<p>3 Add state data.</p>	<p>Use the "View" box to add state data.</p> 
<p>4 More options.</p>	<p>Use the "Change Occupation" button to switch occupations.</p> <p>Click "Learn more about this occupation" to view a complete occupation profile.</p>

other resources

Customer Satisfaction Results for US2-JOBS Toll-Free Help Line

The **US2-JOBS Toll-Free Help Line** offers answers to regional employment service questions anywhere in the United States—in more than 140 languages. The Help Line is a key component of the U.S. Department of Labor's regional tool box.

A recent customer satisfaction survey of the Help Line showed that 98.7 percent of the respondents were satisfied with the answers they received and the service was pleasant and courteous. The survey also showed that 83 percent of calls were answered within 30 seconds—exceeding industry standards. Contact Judie Silcox at silcox.judie@dol.gov for the survey or for more information.

coming soon

Look for more interactive training materials

Also coming soon—more military resources.